

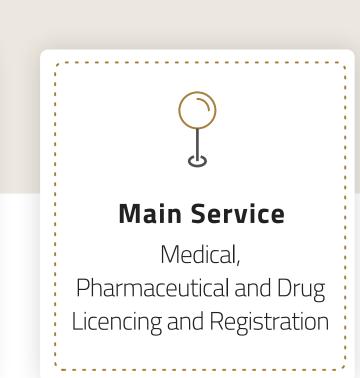


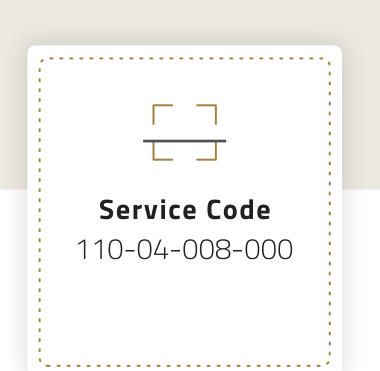
Classification of a Product

This service allows the classification of products of all types and forms based on Presentation /Composition / Use and Design. Requirements may vary based on the nature of the product, risk class and regulatory status.





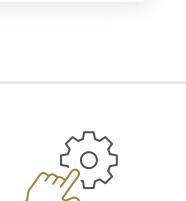








Variation / Auxiliary
Variation



Service Type
Government to Business



Service Process



To apply for e-services, create an account on MOHAP website with a username and password.



Fill the product details.



Attach the required documents.



Make payment & submit the application.



Required Documents

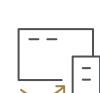
- Emirates ID or the applicant's passport or trade license or drug store license (depends on the user type) (mandatory)
- Certificate from the regulatory authority of the country-of-origin, related to the submitted product (copy of the CPP/free sale certificate/CFG/CE/ISO) along with English or Arabic translation (mandatory)

[CPP: Certificate of pharmaceutical product; CFG: Certificate to foreign government; CE: European conformity; ISO: International organization for standardization with submitted product name]

- A photo of the product (mandatory)
- Leaflet/product information in English/Arabic (mandatory)
- Product catalogue for medical devices
- Inner pack label with clear and readable product name and information (artwork)
- Outer pack label with clear and readable product name and information (artwork)
- Composition certificate (active/inactive ingredient list with each ingredients
 quantity)/MSDS (applicable for product that have medicinal/chemical ingredients in it)
 [MSDS: Material safety data sheet]
- Registration and marketing status in other countries (copy of the certificates along with English or Arabic translation from reference countries approved by UAE MOHAP (reference country list attached above)/CE certificate from EU-approved notified body for the submitted product)
 [CE: European conformity; EU: European Union]
- Product sample in their final original pack (upon request)
- MOHAP quality control lab analysis report (upon request)
- Letter of authorisation from marketing authorization holder (upon request)



Average Service Time
10 working days



Payment channels
E-Payment



Target Audience

Medical warehouses, pharmaceutical manufacturers, local facilities, individuals



Service Locations

 MOHAP Website www.mohap.gov.ae

MOHAP Smart App



Related Services

This service is not linked to any other services



Service Bundle

This service is not linked to any bundles



Contact Details Fmail:

Email:

smartservicessupport@mohap.gov.ae drugreg.inquiries@mohap.gov.ae



Service Fees

AED 500

Sustainable Development Goals



Notes

None



Requirements & Conditions

- The purpose of the classification letter is to inform you about the laws governing your products within UAE.
- The classification letter identifies the product classification if the product needs or does not need registration by MOHAP. If it is determined that it needs registration by MOHAP, it must be registered in MOHAP according to the class identified in the classification letter.
- Classification is available for all types of companies and for individuals.

Service Channels



MOHAP Website: www.mohap.gov.ae



MOHAP Smart App

Resources

- o Login User Manual
- O Portal Manual
- O Help Manual
- O Classification of a Product- Guidelines
- O User Manual
- o Reference Country List

FAQs

1. How do I select the appropriate account for product classification through the submission process?

- Agent (link with your existing account) If you have a valid drug store license issued by UAE MOHAP licensing department, then select this account type.
- Other: Other authority licensed establishments, examples: Trade license, Free zone license etc. (establishment name and city should be similar to the trade license/ free zone license etc.).
- o Individuals: If you don't have any establishment license in UAE (applicant name should be similar to the Emirates ID/ Passport).

2. How do I modify the account details?

Fill or correct the user details: Go to top left corner of the screen - click on 'account' - settings - account details - fill/ correct information & press save button.